



Yell keep up to date through Automation

On a typical day, Yell touches the lives of millions of people. The famous Yellow Pages directory is used on average 118 million times per month and approximately 777,000 advertisements are placed with them every year.

Yell Ltd uses **DataStream¹** technology on their systems for full console functionality. System engineers can deal with any incidents via the console manager, day or night. At the present time DataStream¹ has been linked to just over half of Yell Ltd systems but the intention is to connect all of their systems.

Kevin McGhee, Yell Ltd Systems Manager, commented - "**DataStream¹** gives us remote access via the console. People on call can dial in if the system goes down and they can get to the console and re-boot the system, which is something we would have otherwise had to depend on an operator to do. But now **DataStream¹** gives us a method to get us in and out and at present this is its main function."

How DataStream works

DataStream allows you to monitor and control all your systems from a single location, regardless of where the computers are located.

Once connected to a "client" system, **DataStream** allows full control of the computer, using a terminal session on the console port. **DataStream** acts as a normal console,

collecting and logging all the system messages, which are sent to the console port, and is able to filter out more important messages using advanced pattern matching algorithms. These can then be forwarded to a wide range of notification mechanisms, such as email or pagers.

DataStream can manage any RS232 based console port, and has an agent to permit similar monitoring of Windows NT systems.

About Yell Ltd



Yell Ltd is the UK's number one information provider and has been publishing directories for over 33 years. Their range of information sources includes Yell, Talking Pages, Business Pages, The Business Database a UK Web information service.

Cyclone Technology

Cyclone Technology has been providing flexible, customisable and cost-effective solutions for systems and network management since 1996. Their solutions are in use in over 100 international organisations. Supplied both directly to end users and through their network of third party suppliers, **DataStream** is used in some of the world's largest Data Centers to manage over 13,000 devices around the globe.

For further information visit www.cyclone-datastream.com

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