

DataStream technology

manages Jewson branches remotely

Jewson, one of the largest Timber and Building merchants in the UK, has implemented DataStream¹ technology, the remote console management solution developed by Cyclone Technology.

Jewson needed to remotely manage their 100 x Digital UNIX and NT servers based at their remote branches from one location, their Newbury IT HQ. They also had an increasing need to replace their existing POLYCENTER Console Management tools.

With a need for a quality product and having looked at the marketplace they turned to **DataStream** technology for their remote console management.

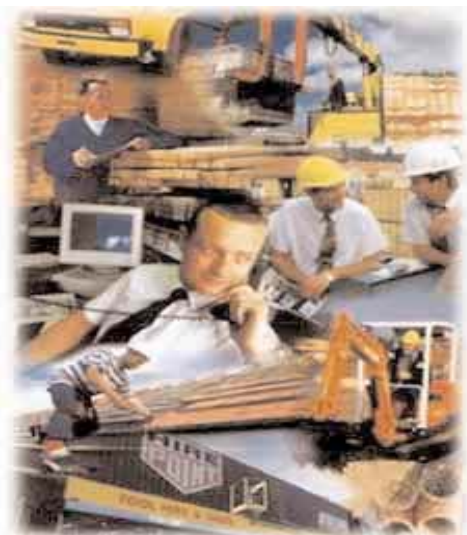
Supplied and implemented by Itheon, a distributor partner of Cyclone Technology, **DataStream¹** is being used by Jewson for managing and monitoring their Digital UNIX and NT servers.

DataStream¹ is used to monitor continuously the console output from Jewson's sales order processing system at their numerous branch offices. It also allows Jewson's IT operations staff to connect and remotely manage the branch systems from their operations bridge at Newbury.

Colin Bauckham, of Jewson, said, "**DataStream¹** gives us the console connect functionality that we were familiar with plus a far more flexible event monitor for relatively little effort and minimal retraining".

Jewson

As a leading timber and builders merchant, with over 400 branches nationwide, from paint through to bricks and blocks, timber and panel products, joinery, kitchens and bathrooms and tool and equipment hire, they are without a doubt a company that has built its reputation on delivering exactly what the customer needs.



Cyclone Technology

Cyclone Technology has been providing flexible, customisable and cost-effective solutions for systems and network management since 1996. Their solutions are in use in over 100 international organisations.

Supplied both directly to end users and through their network of third party suppliers, **DataStream** is used in some of the world's largest datacenters to manage over 13,000 devices around the globe.

For further information visit
www.cyclone-datastream.com

© All products mentioned are brands or trademarks of their respective companies



¹ DataStream is wholly owned and developed by Cyclone Technology Ltd and sold as RoboCentral or iAM:Consolides by Itheon Ltd.